



OPS | SECURITY

3S COMMITTEE SECURITY TOPIC

OCTOBER 2024

TRANSIENT SAFETY



Overview

At the Colorado Convention Center, the safety and security of every visitor and employee are of utmost significance. Since we are in Downtown Denver, the Colorado Convention Center is experiencing an increase in transient activity in the last couple of years around Downtown Denver.

The topic is intended to give you crucial knowledge regarding safety tips that should be taken to avoid any mishaps, injuries, or incidents with transients. It's crucial to keep in mind that everyone has a responsibility for safety and security, and we all have a part to play in making sure our visitors and employees are safe.

Background

What are Transients?

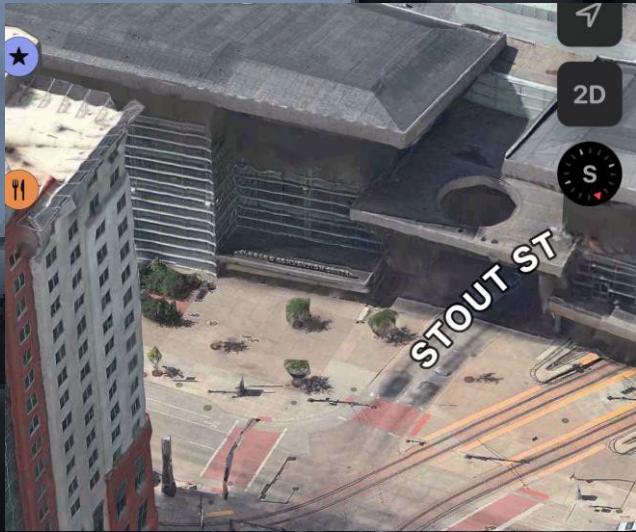
- Transients are individuals who are homeless or do not have a permanent place of residence. They may be living on the streets, in shelters or temporary accommodations. In our cases, transients may visit the Colorado Convention Center seeking shelter, food or other resources.

Safety and Security Risks

Transients can pose safety and security risks to guests, employees, and the facility itself. Some of the potential risks include:

- **Theft** - Transients may attempt to steal personal belongings, food, or other items from guests or employees.
- **Vandalism** - Transients may damage property or facilities, including restrooms or public areas.
- **Aggressive behavior** - Transients may exhibit aggressive or disruptive behavior that can threaten the safety of guests or employees.
- **Health risks** - Transients may have communicable diseases, such as tuberculosis, hepatitis, or HIV/AIDS, which can pose a risk to other individuals.
- **Fire hazards** - Transients may start fires to keep warm, cook food, or for other reasons, which can pose a risk to the facility and its occupants.

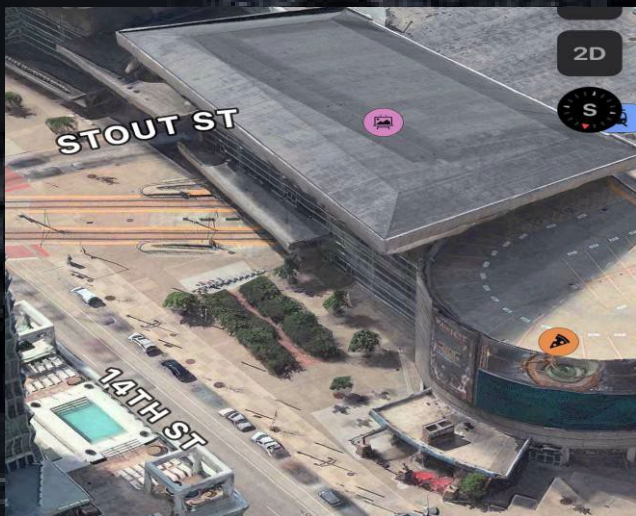
Areas of Concern



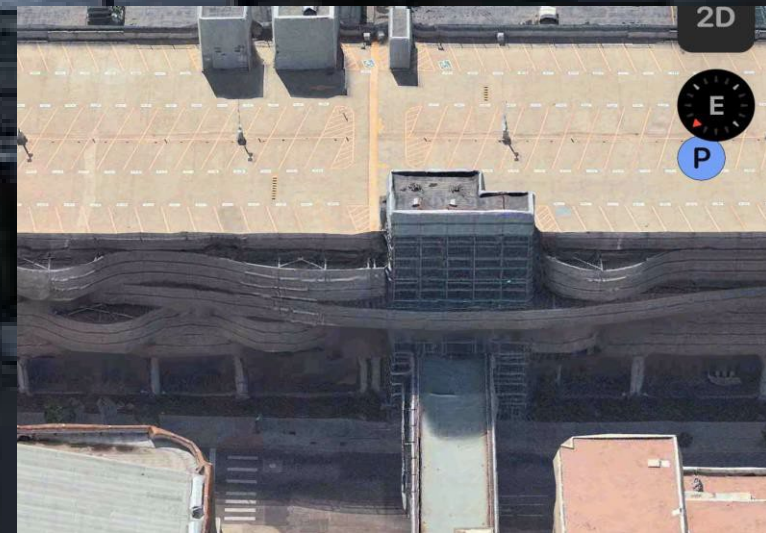
F EXT
AREAS



ADMIN/A
EXT
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CHAMPA/14TH
EXT AREAS



Z CORE
EXT
AREAS

Safety and Security Tips

As previously mentioned, transients can pose safety and security risks to guests, employees, and the Convention Center itself. To minimize these risks, it is important to be aware of your surroundings and use appropriate precautions.

- **Avoid walking alone in isolated areas - If possible, walk in groups or in well-lit areas to avoid confrontations with transients.**
- **Keep valuables out of sight - Do not display expensive jewelry or electronics, as this can attract unwanted attention.**
- **Stay alert - Be aware of your surroundings and report any suspicious activity to security personnel.**
- **Do not engage in conversation - Avoid engaging in conversation with transients, as this can escalate into a confrontation.**
- **Know your exit routes - Familiarize yourself with the emergency exit routes in case of an emergency.**

Safety and Security Help

Our security floor agents are trained to respond to any security incidents or concerns at the Colorado Convention Center, including those related to transients.

- Call Security Base on Channel 10 or ext. 88030.
- Report the area of the building to the Base Coordinator, so Security Floor Agents have an idea where to respond.
- Get to a safe area, and wait for security.
- Do not engage with them.

Conclusion

In conclusion, the safety and security of our guests and employees is our top priority. By following the safety and security tips outlined in this topic, we can minimize the risks associated with transients and ensure that everyone remains safe and secure while at the Colorado Convention Center.

Remember, if you observe any suspicious or concerning behavior, report it immediately to security personnel.

ANY QUESTIONS

